

# **Hotel Elizabeth Policy**

### **General**

#### Cancellation Policy, guarantee and tax

- Credit card details are required to confirm and guarantee your reservation.
- If reservation is cancelled or modified 24h before arrival date, no fee will be charged.
- If reservation is cancelled or modified later than 24h of arrival date or in case of no-show, full rate of the first night will be charged.
- The Hotel charges 1 EUR of city tax per person per day apart of the room rate.

#### Check-in/Check-out

- Hotel check-in time is at 2pm and check-out is at 12pm.
- The Hotel cannot guarantee Early Check-in, but it is allowed only in case the room is already available and cleaned. Fee is 20% of the room rate.
- Late check-out is possible depending on availability; in this case 50% of the room rate fee applies.
- Special check-in hours (between 00:00 and 06:00) the accommodation must be reserved one day before the intended arrival date.

## **Children and Extra Bed Policy**

- Children from 0 to 6 years of age are free of charge when sleeping with parents.
- Baby cot is provided for 10 EUR per night.
- Extra bed is provided for 25 EUR per night.
- Maximum capacity of extra beds/children's cots in a room is 1.